



P-Air Magyarország Kft.

WizzAir's transfer company in Europe.

Travel with us in: **Barcelona** Bucharest **Budapest** Cluj **Gdansk** London **Milan** Paris **Prague** Rome **Sofia** Stockholm **Venice** Warsaw

Transfer information

In Rome Ciampino (CIA) airport, we provide low-cost bus transfers for our passengers. With this service, you can travel between the airport and Rome, Termini Station.

Our passengers are granted the following extra services in addition to the transfer ticket:

- **Priority boarding and guaranteed free places** on the bus confirmed in the voucher. To use these extra services, you need to board the bus minimum 5 minutes before scheduled transfer start time. If you arrive to the bus later than this, you will have to join the queue of passengers and can only board the bus if there are free places left. If you cannot travel with the given bus because it is full, you can travel with the next bus.

We can only guarantee free places for our passengers boarding at the airport or at Termini Station, due to technical reasons.

Please note that also with a free place guaranteed, we suggest you arrive to the bus as soon as possible, because once they have boarded the bus, passengers choose their seats in the bus in order of arrival.

Within the same day, you can travel with any of our transfer buses in the timetable (will be included in the voucher.)

Our buses run according to a timetable and cannot wait for late passengers. If you cannot get to our meeting point on time, you can travel with the next bus.

At the airport, our buses pick up passengers in front of the terminal building, usually 30-70 minutes after flight arrival (the exact meeting point, timetable and pickup times will be sent in your voucher.)

From the city, our buses start from Termini Station.

Modifications, cancellations:

- Your voucher is valid only for the date and time stated in the voucher. If your travel date or time changes, we can only help you if you inform us at least 2 workdays before you travel. After that we cannot accept your modification request!
- Please note that if you have changed your flight at Wizzair you have to send us your new travel data at least 2 workdays before both your original and new flight date, otherwise we cannot modify it.
- Would you like to cancel your transfer booking, please note that our travel regulations apply.

If you cancel your transfer booking in time, you have the following options for refund:

You may use the same transfer another time for any flight in Rome Ciampino, in 12 months; or you may give it to someone else for free of charge. You can only use the transfer with a voucher valid for the given date and time, so please contact us at least 5 workdays before your new travel date to book your place on the transfer.

- If your flight has been cancelled, please contact us as soon as possible and give us your new travel data! If we do not get your new data in time, we cannot guarantee you will be transferred.
- If your transfer booking failed to be fulfilled through no fault of our own, we cannot accept your claim for a refund of the transfer fare (please see our Travel regulations.)
- We can only modify transfer bookings and answer our mail in the office hours, on workdays 09:00 – 17:00 CET

Do you have a question? Please check the Frequently Asked Questions at <http://mogyoro.hwstudio.hu/pair/index.php?faq=faqdoc>

Our Travel Regulations are available here: <http://mogyoro.hwstudio.hu/pair/index.php?info=travelcondi>

You can check our current timetable at our website www.wizztransfer.com

You can contact us at:

Call centre: (+36) 1 999 1931 (available weekdays 9-17h, CET) (administration, general information)

Mobile: (+36) 30 664-9355 (non-stop in emergency)

Please, note that we can only accept modification requests, cancellations and complaints in e-mail, with the booking code.

E-mail: wizzair@wizztransfer.com (administration, claim)

Website: www.wizztransfer.com ; www.p-airbus.com